ACCESS GUIDE

28 Feb - 16 Mar 2025



ADELAIDE FESTIVAL



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Access Information

At Adelaide Festival, we believe everyone has the right to have access to quality arts and entertainment.

Please check event pages in the guide or on the website for access information and session times. We are offering online access bookings this year, read on for booking instructions. You are still able to book over the <u>phone</u> as well as via <u>email</u>. When booking your ticket over the phone or via email please inform the operator of any access requirements.

Our AF25 program is also available in the following alternative formats:

- Online at <u>adelaidefestival.com.au</u>
 The website has an Accessibility Userway plugin, you will find the icon in the bottom left corner of your screen.
 This enables the website to be customised to suit individual needs and includes font enlargement capabilities, read aloud and options to adjust contrast, saturation, cursor size, fonts, spacing and page views.
- Text Only <u>linked here</u>
- Audio versions, available on request
- We are in the process of adding detailed information and maps to our venue pages. You can access these in the sidebar of event pages.

Access Icons



Touch tour

Auslan interpreted

Wheelchair access / step free route

Sensory pack



Relaxed performance



Quiet room



Low sensory



High sensory



Assistive listening



Audio description



Assistance dogs are welcome



No music or dialogue visual content



Fully surtitled or minimal dialogue. Some background music and/or sounds



Partly surtitled or includes dialogue, background music and/or sounds.

Website Information

The website has a dedicated Access Menu which can be found along the top of the home page or located in the top right-hand corner of the main page (red button with 3 lines).

On each event page, the access information specific to that event will be shown in the right side bar, under the 'Access' heading.

For up-to-date Adelaide Festival information, sign up for our Festival Insider Newsletter, follow us on social media, and regularly check the Access Pages at <u>adelaidefestival.com.au</u>

We also encourage you to sign up with Access2Arts at <u>access2arts.org.au</u> for regular updates and offers to accessible arts events.

Follow Adelaide Festival on social media:



Twitter: @adelaidefest



Facebook: @adelaidefestival



Instagram: @adelaidefestival



Tik Tok: @adelaidefestival

Booking Tickets

ONLINE

We are so excited to be able to offer online access bookings for the first time in 2024 and again in 2025. This mode of sale offers wheelchair seats/platforms, Companion Card, Audio Described and Auslan Interpreted prices.

Use this link to automatically apply the 'ACCESS' code to your cart.

Once you select your show, performance date and time, you will see a seat map. Use the + and - symbols in the bottom right corner to zoom. There are small symbols above the seat icon that demonstrate the seat type. You can also see the written price types when you click the individual seat. The pre-cart message will confirm the seat type you have chosen.

If you are booking a wheelchair seat or space, or a companion card ticket, you will receive a courtesy call from a member of our Customer Experience team to make sure we pass on accurate information to the venue.

Audio Described performance **Krapp's Last Tape** Dunstan Playhouse, Adelaide Festival Centre Sat 8 Mar, 2pm **Choose the \$15 Access - Audio Described price type.**

Audio Described performance **Big Name, No Blankets** Her Majesty's Theatre, 58 Grote Street Sun 16 Mar, 2pm **Choose the \$15 Access - Audio Described price type.**

Audio Described performance **Caída del Cielo (Fallen from Heaven)** Her Majesty's Theatre, 58 Grote Street Mon 3 Mar, 8pm **Choose the \$15 Access - Audio Described price type.**

Audio Described performance **A Quiet Language** Odeon Theatre, 57a Queens St, Norwood Sat 1 Mar, 1:30pm **Choose the \$15 Access - Audio Described price type.**



Auslan Interpreted performance **Love Stories** Dunstan Playhouse, Adelaide Festival Centre Sun 16 Mar, 1pm **You may select any available seat in the theatre an**

You may select any available seat in the theatre and choose the \$15 Access - Auslan price type.

Relaxed Performance **The Walking Track** Vitalstatistix, Waterside Workers Hall Port Adelaide, Yartapuulti Sat 15 Mar, 11am **FREE Registrations via Vitalstatistix**

PHONE

Please see individual event pages on the Adelaide Festival website for appropriate phone numbers. For booking enquiries for shows with tickets sold through Ticketek please call, 131 246. For booking enquiries for shows sold through Adelaide Festival or for Festival Friends, please call, 1300 393 404.

Companion Card

Present your companion card at time of purchase (along with any relevant concession cards) and a second ticket will be issued to your companion at no charge. You can book Companion Card tickets online, over the phone or via email.

National Relay Service

Contact the Adelaide Festival through the National Relay Service on 133 677 then +61 8 8216 4444 or via <u>relayservice.com.au</u>







Venue Facilities

Wheelchair Access

Wheelchair Access indicates access for individuals with limited mobility, including wheelchair users. Detailed information on venue access is available at <u>adelaidefestival.com.au</u>.

Assistive Listening

Hearing loop facilities and/or hearing assistance packs are available in the following venues:

- Dunstan Playhouse
- Festival Theatre
- Space Theatre
- Her Majesty's Theatre

There are a limited number of hearing packs available. When booking tickets please notify ticketing staff that you will require assistive listening.

Assistance Dogs Water Station

Water stations for assistance dogs are available at Pioneer Women's Memorial Garden.

Power Recharge Stations

Wheelchair recharge stations are available at Pioneer Women's Memorial Garden.

Sensory pack

Selected venues will have a sensory pack available at the box office at Adelaide Festival Centre. These packs are designed for all ages, depending on availability, there will be

- Ear defenders
- Ear plugs
- Fidget toys
- Sunglasses
- Communication cards/communication board

available to choose from. Please take and keep what you require, no need to return anything after the show. We hope that we are able to make your theatre experience more comfortable.

Staff

If you need assistance at a venue, our front of house staff members will be wearing this uniform:



Adelaide Festival volunteers are also stationed at selected venues and can assist you. They will be wearing this uniform:



Auslan Interpreted Events



What is Auslan interpretation?

During an Auslan interpreted performance, an interpreter stands in a clearly visible location to the audience and interprets the spoken word and sound effects for Deaf patrons who use Auslan. The following Adelaide Festival events are Auslan interpreted.

Trent Dalton's Love Stories

Dunstan Playhouse Sun 16 Mar, 1pm Duration: 1hr 40mins, no interval If you choose to book online: You may select any available seat in the theatre and choose the \$15 Access - Auslan price type.

Book via <u>Adelaide Festival online</u> Over the phone on <u>1300 393 404</u> Or via email <u>access@adelaidefestival.com.au</u>

Radical Textiles

Art Gallery of South Australia 23 Nov 2024 – 30 Mar 2025 Find out more on the <u>AGSA website.</u>

Adelaide Writers' Week

Pioneer Women's Memorial Garden Interpreted sessions are available on request via the form on the <u>Access page</u> The Writers' Week program is released in January, the form will be live after the program has been released. Sat 1 Mar – Thu 6 Mar FREE

Audio Described Events



What is Audio Description?

An Audio Describer delivers a live commentary via a personal headset providing information on the visual elements of a performance as it unfolds. Please request headsets when booking to ensure availability. Headsets can be collected in foyers of each venue near box office – from one hour prior to show time.

Krapp's Last Tape

Dunstan Playhouse, Adelaide Festival Centre Sat 8 Mar, 2pm **\$15**

Big Name, No Blankets

Her Majesty's Theatre, 58 Grote Street Sun 16 Mar, 2pm **\$15**

Caída del Cielo (Fallen from Heaven)

Her Majesty's Theatre, 58 Grote Street Mon 3 Mar, 8pm **\$15 – see below for sensory tour information**

A Quiet Language

Odeon Theatre, 57a Queens St, Norwood Sat 1 Mar, 1:30pm **\$15**

Book via <u>Adelaide Festival online</u> Over the phone on <u>1300 393 404</u> Or via email <u>access@adelaidefestival.com.au</u>

Sensory/Tactile Tour Events



What is a sensory tour?

During sensory/tactile tours of theatre sets and exhibitions, describers lead patrons in meeting performers and artists, and discovering key set elements, props, costumes, and tactile analogues to enhance the description experience.

Caída del Cielo (Fallen from Heaven)

Her Majesty's Theatre, 58 Grote Street Performance: Mon 3 Mar, 8pm Sensory Tour: Mon 3 Mar, 6:30pm - 7pm Free with ticket to performance.

Events with Highly Visual Content



These events are highly visual and are partly surtitled or include dialogue, background music and / or sounds. The rating dictates how much of the show is visual, opposed to dialogue.

Standard ticket prices apply for partly and fully surtitled shows. Please check <u>adelaidefestival.com.au</u> for details.



Fully surtitled or minimal dialogue. Some background music and/or sounds

Caída del Cielo (Fallen from Heaven)

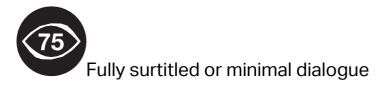
Rocío Molina Her Majesty's Theatre, 58 Grote Street 1hr 30mins, no interval Fri 28 Feb – Mon 3 Mar

A Quiet Language

Australian Dance Theatre Odeon Theatre, 57a Queen St Norwood Wed 26 Feb – Fri 7 Mar

Direct, Directed, Directly - FREE

Samstag Museum of Art, University of South Australia Fri 28 Feb – Fri 30 May Tue – Sat 10am – 5pm



MASS MOVEMENT - FREE

Stephanie Lake Company / Co-commissioned with The Australian Ballet Elder Park, King William Road 35mins, no interval Sat 1 Mar, 7pm

Club Amour

Pina Bausch + Boris Charmatz / Tanztheater Wuppertal / Terrain Festival Theatre, Adelaide Festival Centre 2hrs 30mins, incl. two intervals Mon 10 Mar – Sun 16 Mar

Café Müller

Tanztheater Wuppertal Pina Bausch + Terrain Boris Charmatz Festival Theatre, Adelaide Festival Centre 40mins, no interval Mon 10 Mar – Sun 16 Mar

One Single Action in an Ocean of Everything

Lucy Guerin Inc AC Arts, Main Theatre, 39 Light Square 50mins, no interval Sat 1 Mar – Mon 3 Mar

The Walking Track - FREE

By Karul Projects / Presented by Vitalstatistix Vitalstatistix, Waterside Workers Hall, Port Adelaide, Yartapuulti 1hr 15mins, no interval Tue 11 Mar – Sun 16 Mar



Fully visual events

Radical Textiles

Art Gallery of South Australia Sat 23 Nov 2024 – Sun 30 Mar 2025

The Taken Path

The Wall Gallery, Carrick Hill Wed 12 Feb – Sun 16 Mar Wed – Sun 10am – 4:30pm

Events with Assistive Listening



These events take place in venues which offer either hearing loop facilities or hearing assistance packs. Hearing loop facilities are limited to particular seats in the Festival Theatre, Dunstan Playhouse, please advise at the time of booking.

Hearing assistance packs are available in the Festival Theatre, Her Majesty's Theatre, Dunstan Playhouse and Space Theatre, available on a first come, first served basis. Patrons should arrive at least half an hour before the performance to collect their pack from the venue's information or concierge desk.

Innocence Festival Theatre Fri 28 Feb – Wed 5 Mar

Club Amour Festival Theatre Mon 10 Mar – Sun 16 Mar

Krapp's Last Tape Dunstan Playhouse Thu 27 Feb – Sat 8 Mar

Trent Dalton's Love Stories

Dunstan Playhouse Wed 12 Mar – Sun 16 Mar

Big Name, No Blankets

Her Majesty's Theatre Fri 14 Mar – Sun 16 Mar

Goran Bregović

Her Majesty's Theatre Tue 11 Mar

Caída del Cielo (Fallen from Heaven)

Her Majesty's Theatre Fri 28 Feb – Mon 3 Mar

Feeling Afraid As If Something Terrible Is Going To Happen

Space Theatre Wed 26 Feb – Sun 2 Mar

Cat Power Sings Dylan: The 1966 Royal Albert Hall Concert

Space Theatre Mon 10 Mar

Complete Works: Table Top Shakespeare

Festival Theatre Sat 8 Mar - Sun 16 Mar

Camille O'Sullivan: Loveletter

Her Majesty's Theatre Tue 4 Mar – Wed 5 Mar

My Cousin Frank

Space Theatre Mon 3 Mar – Wed 5 Mar

Café Müller

Festival Theatre Mon 10 Mar – Sun 16 Mar

Adelaide Writers' Week

Pioneer Women's Memorial Garden Sat 1 Mar – Thu 6 Mar Hearing loop facilities are available for sessions on East, West and North stages. Signage on site will mark the seating area where this service is available.

Events with Relaxed Performance



The Walking Track - FREE

By Karul Projects / Presented by Vitalstatistix Registrations required Vitalstatistix, Waterside Workers Hall Port Adelaide, Yartapuulti Sat 15 Mar, 11am

Please note: This performance takes place outdoors. Theatre etiquette will be relaxed. Please wear comfortable walking shoes and weather-appropriate clothing, as there will be limited seating and shade at each location, but sun exposure is unavoidable along the route.

Book your free tickets via <u>Vitalstatistix</u>. For further enquiries please contact <u>access@adelaidefestival.com.au</u>

Venues with Wheelchair Access



These venues are either predominantly or completely wheelchair accessible.

Standard ticket prices apply for shows with wheelchair access. Please check <u>adelaidefestival.com.au</u> for details.

Adelaide Festival Centre

Festival Theatre, Dunstan Playhouse, Space Theatre, Festival Theatre Foyers, Festival Plaza, The Star: Kitchen and Bar King William Road, Adelaide

Her Majesty's Theatre 58 Grote Street, Adelaide

Pioneer Women's Memorial Gardens King William Street, Adelaide

Botanic Park/Tainmuntilla Plane Tree Drive, Adelaide

Adelaide Town Hall

128 King William Street, Adelaide Adelaide Town Hall wheelchair access via ramp at main entrance and lift access to all levels. No access to Dress Circle or Gallery as there are steps.

ACE Gallery

Lion Arts Precinct, North Terrace

Samstag Museum of Art

Hawke Building, City West campus, 55 North Terrace, Adelaide

Art Gallery of South Australia

North Terrace

UKARIA Cultural Centre 119 Williams Rd Mount Barker Summit

Odeon Theatre 57a Queen St, Norwood

AC Arts Light Square, Adelaide SA 5000

Adelaide Entertainment Centre Theatre 98 Port Road Hindmarsh

Grainger Studio 91 Hindley Street

The Queens Theatre Playhouse Ln & Gilles Arcade

Elder Hall The University of Adelaide

Slingsby's Hall of Possibility Rear Hall, 96 Glen Osmond Rd

The Drill Hall Torrens Parade Ground

Carrick Hill 46 Carrick Hill Drive



Open House

From world-class theatre to thrilling dance, incredible music and unmissable opera, Adelaide Festival is committed to being equitable and inclusive. We believe that engaging with the arts can have a deep and meaningful impact on people's lives.

Our Open House program supports individuals and charitable organisations to experience the arts at Adelaide Festival and aims to make these experiences more accessible to everyone. The program is made possible with the generous support of The Balnaves Foundation.

Tix For Next To Nix

Adelaide Festival is offering limited tickets across a selection of Festival events at just \$5 each to not-for-profit organisations, charities, and patrons who have a current Pension Card or Health Care Card. (Please note: the Commonwealth Senior Health and Seniors cards are ineligible).

For more information or to register interest in Tix For Next To Nix, please visit <u>adelaidefestival.com.au/open-house</u>.

You can apply on the <u>Open House</u> page of our website.

Applications will remain open until ticket allocation is exhausted. After you apply, a representative of our program partner, GOGO Events, will get in touch within 10 business days to confirm your eligibility, discuss any accessibility requirements, and guide you through the next steps to purchase your tickets.

Any questions? Please email them to admin@gogoevents.com.au

Pay What You Can

Are you a low-income earner? If you have a current Health Care Card, Pension Card or full-time student card, you can access Pay What You Can tickets to a selection of Adelaide Festival shows. (Please note: the Commonwealth Senior Health and Seniors cards are ineligible). Tickets are available one hour before the performances. Dates and times will be confirmed on the Festival website from Fri 24 Jan. <u>Click here for more information</u>

Adelaide Writers' Week Access

Adelaide Writers' Week information booth is located at the Pioneer Women's Memorial Garden from 1 – 6 March, 2025. Available resources include the Adelaide Writers' Week Text Only Guide (available after the program release in January) and the Adelaide Writers' Week Audio Guide (available on request).

The Pioneer Women's Memorial Garden is wheelchair accessible. A power recharge station is available on site.

Hearing loop facilities are available for sessions on East, West and North stages. Signage on site will mark the seating area where this service is available.

Auslan interpretation is available on request, submit a request form through the website <u>here</u>.

Assistance animals are welcome at the Pioneer Women's Memorial Garden, water bowls will be provided across the site.

Limited access parking is available at Torrens Parade Ground adjacent to the Pioneer Women's Memorial Garden. Parking must be pre-booked.

To book or find out more, please email <u>access@adelaidefestival.com.au</u> or call <u>08 8216 4444</u>

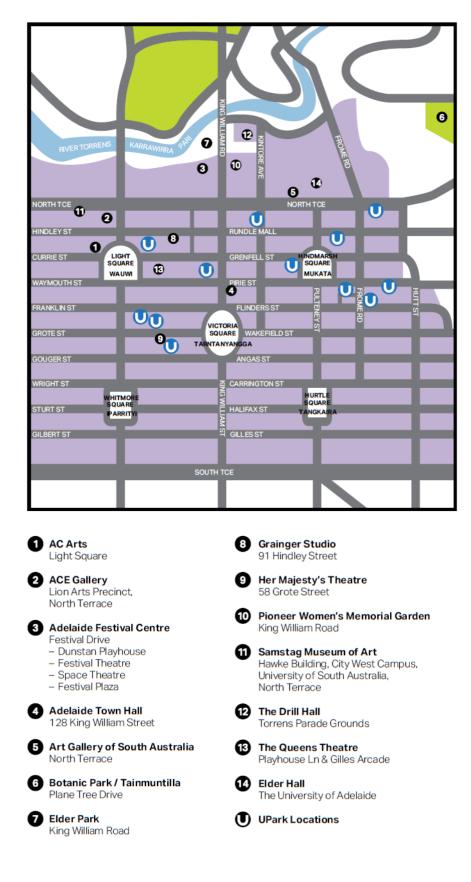
Calendar of Events

Show	Venue	Dates	Ŀ.	Ż		бg	9	75	100
Innocence	Festival Theatre	Fri 28 Feb – Wed 5 Mar	\checkmark	\checkmark					
Club Amour / Café Muller	Festival Theatre	Mon 10 Mar – Sun 16 Mar	~	\checkmark				\checkmark	
Krapp's Last Tape	Dunstan Playhouse	Thu 27 Feb – Sat 8 Mar	~	\checkmark	\checkmark				
Trent Dalton's Love Stories	Dunstan Playhouse	Wed 12 Mar – Sun 16 Mar	\checkmark			\checkmark			
Feeling Afraid As If Something Terrible Is About To Happer		Wed 26 Feb – Sun 2 Mar	~	\checkmark					
My Cousin Frank	Space Theatre	Mon 3 Mar – Wed 5 Mar	\checkmark	\checkmark					
Complete Works: Table Top Shakespeare	Space Theatre	Sat 8 Mar – Sun 16 Mar	~	\checkmark					
Hania Rani	Adelaide Entertainment Centre Theatre	Sat 1 Mar	\checkmark						
Big Name, No Blankets	Her Majesty's Theatre	Fri 14 Mar – Sun 16 Mar	~	~	\checkmark				
Goran Bregović	Her Majesty's Theatre	Tue 11 Mar	~						
Adelaide Writers' Week	Pioneer Women's Memorial Garden		~	\checkmark		\checkmark			
Caída del Cielo (Fallen from Heaven)	Her Majesty's Theatre	Fri 28 Feb – Mon 3 Mar	\checkmark						
Cat Power Sings Dylan	Her Majesty's Theatre	Mon 10 Mar	\checkmark						
Daylight Express	Elder Hall	Fri 28 Feb – Fri 14 Mar	\checkmark						

Show	Venue	Dates	Ė.	, M		бg	E	75	100
Trifonov & Goerne: Swan Songs	Adelaide Town Hall	Fri 14 Mar							
MASS MOVEMENT	Elder Park	Sat 1 Mar	\checkmark					\checkmark	
Camille O'Sullivan: Loveletter	Her Majesty's Theatre	Tue 4 Mar – Wed 5 Mar	\checkmark	\checkmark					
Hewa Rwanda – Letter to the absent	Elder Hall t	Mon 3 Mar – Thu 6 Mar	~						
Hedwig and the Angry Inch	The Queens Theatre	Wed 26 Feb – Sat 15 Mar	\checkmark						
Trifonov & Goerne: Die schöne Müllerin		Sun 16 Mar	\checkmark						
Dialogues in Sound	Adelaide Town Hall	Tue 11 Mar							
One Single Action in an Ocean of Everything	AC Arts, Main Theatre	Sat 1 Mar – Mon 3 Mar	\checkmark					\checkmark	
nyilamum – song cycles	Adelaide Town Hall	Thu 27 Feb	\checkmark						
A Quiet Language	Odeon Theatre	Wed 26 Feb – Fri 7 Mar	\checkmark		\checkmark			\checkmark	
WOMADelaide	Botanic Park /Tainmuntilla Plane Tree Drive	Fri 7 Mar – Mon 10 Mar	\checkmark						
Jess Hitchcock & Penny Quartet	Adelaide Town Hall	Sat 1 Mar	\checkmark						
Heal You	Adelaide Town Hall	Thu 13 Mar	\checkmark						
Horizons: Chamber Landscapes	Centre, Mount Barker Summit		\checkmark						
Light-Song: Concert 2	Elder Hall	Sat 15 Mar							
Sanctuary Series – Echoes	Grainger Studio	Fri 7 Mar – Sat 8 Mar	\checkmark						

Show	Venue	Dates	Ġ.	Ĩ	бg	5	75	100
The Walking Track	Vitalstatistix, Waterside Workers Ha	Tue 11 Mar – all Sun 16 Mar	\checkmark				\checkmark	
Radical Textiles	Art Gallery of South Australia	Sat 23 Nov – Sun 30 Mar	\checkmark		\checkmark	\checkmark		\checkmark
Direct, Directed, Directly	Samstag Museum of Art	Fri 28 Feb – Fri 30 May	\checkmark				\checkmark	
The Taken Path	The Wall Gallery, Carrick Hill	Wed 12 Feb – Sun 16 Mar	\checkmark					
Shared Skin	ACE Gallery	Sat 15 Feb – Sat 12 Apr	\checkmark				\checkmark	
War of the Worlds	Barmera, Whyalla, Bendigo	Fri 7 Mar – Sat 15 Mar						
The Giant's Garden	Slingsby's Hall of Possibility, Parkside	Fri 18 Feb – Sat 1 Mar	\checkmark					
After Images	Festival Theatre Galleries	Fri 7 Feb – Mon 24 Mar	\checkmark					
Podfest	The Drill Hall & Adelaide Town Hall	Sat 1 Mar – Thu 6 Mar	\checkmark					

Venue Map



Adelaide Festival would like to acknowledge the Kaurna people, Peramangk people, Ngarrindjeri people, Barngarla people, Wadawurrung people, Dja Dja Wurrung and the Taungurung Peoples of the Kulin Nation as the traditional owners of the lands where our events are held and respect their continuing connection with their country.

OFF MAP VENUES

Adelaide Entertainment Centre Theatre 98 Port Rd, Hindmarsh

Odeon Theatre 57A Queen Street, Norwood

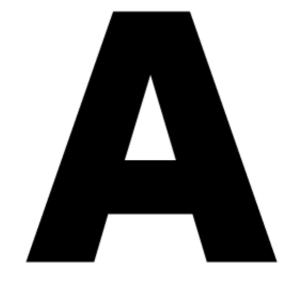
Slingsby's Hall of Possibility Rear Hall, 96 Glen Osmond Road, Parkside

UKARIA Cultural Centre 119 Williams Road, Mount Barker Summit

Vitalstatistix Waterside Workers Hall, 11 Nile Street, Port Adelaide, Yartapuulti

The Wall Gallery, Carrick Hill 46 Carrick Hill Dr, Springfield

Barmera, Whyalla, Bendigo



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